

GameBox Cloud — Terms and Conditions

Last updated: October 3, 2026 · That's Life Media LLC

1. Agreement

These Terms and Conditions ("Terms") form a binding agreement between you and **That's Life Media LLC**, an Ohio limited liability company ("we," "us," "our"), governing your use of the GameBox desktop application and GameBox Cloud services (collectively, the "Service"). By creating an account, downloading GameBox, or subscribing to GameBox Cloud, you agree to these Terms. If you do not agree, do not use the Service.

2. The Service

GameBox is a PC game library application that organizes games you own across launchers and emulators onto a single shelf. **GameBox Cloud** is an optional paid subscription that adds cloud features to GameBox, including library synchronization across your PCs and encrypted cloud save backup.

GameBox is provided for personal, non-commercial use.

We may add, modify, or discontinue features of the Service at any time at our discretion. We will give reasonable notice of material removals where practical, but we do not guarantee that any particular feature will remain available indefinitely.

3. Accounts

- You must provide a valid email address to create an account. You are responsible for keeping your password confidential and for all activity under your account.
- You must be at least 13 years old to use the Service. If you are under 18, you represent that a parent or guardian has reviewed and agreed to these Terms on your behalf.
- One account per person. Accounts are non-transferable.
- By creating an account, you consent to receive transactional emails from us (account security, billing receipts, service notices). Marketing emails are optional and you may unsubscribe at any time.
- You must provide accurate account and billing information and keep it up to date.

4. Plans and pricing

Free plan. GameBox's core library features are free. A free Cloud account includes basic account sync at no charge.

GameBox Cloud Pro — Monthly: \$7.99 per month, billed monthly. Charges immediately on subscription; no free trial.

GameBox Cloud Pro — Annual: \$70.00 per year, billed annually. Charges immediately on subscription; no free trial.

Founding members. The first 500 paying GameBox Cloud subscribers ("Founding Members") receive a locked rate of **\$4.99 per month for the life of their subscription**. The founding rate applies only while the subscription remains continuously active:

- If payment fails, you have a **7-day grace period** to update your payment method. Fix it within 7 days and your founding rate — and your Pro access — continue uninterrupted.
- If the subscription lapses past the grace period or you cancel, the founding rate is permanently forfeited. Resubscribing later is at the then-current regular price.
- We track founding membership by subscription order. Once 500 founding subscriptions are active, the offer closes permanently.

We may change regular (non-founding) pricing with at least 30 days' notice by email. Founding-member locked rates are not affected by regular price changes while the subscription remains continuously active.

If a price is displayed incorrectly due to error, we may correct it before charging you and give you the option to cancel before the corrected charge is applied.

5. Billing

- Payments are processed securely by **Square**. We never see or store your full card number. Your use of Square's payment processing is also subject to Square's terms.
- By subscribing, you authorize us and our payment processor to charge your selected payment method automatically at the start of each billing period until you cancel.
- Subscriptions renew automatically at the end of each billing period until canceled.
- **Failed payments:** if a charge fails, your account enters a 7-day grace period with full Pro access. Update your payment method within 7 days to avoid interruption. After 7 days without successful payment, your subscription is canceled and your account returns to the free plan.
- **Chargebacks:** if you initiate a chargeback or payment reversal instead of contacting us about a billing issue, we may suspend or terminate your account. You remain responsible for all amounts owed plus any chargeback fees assessed to us.
- Cloud storage is subject to reasonable fair-use limits. We may set per-account storage caps and will notify you if your usage approaches them.
- Taxes may apply based on your location and are added where required by law.

6. Cancellation and refunds

- You may cancel your subscription at any time from your account settings. Cancellation takes effect at the end of the current paid billing period — you keep Pro access until then, and you are not charged again.
- **Refunds:** subscription fees are non-refundable except where required by law. If you believe you were charged in error, contact us within 14 days and we will review it.
- Canceling forfeits any founding-member locked rate (see §4).

7. Acceptable use

You agree not to:

- Share, resell, or transfer your account or subscription.
- Attempt to access other users' accounts, data, or backups.
- Reverse-engineer, decompile, or attempt to extract source code from the Service, except where prohibited by law.
- Circumvent any technical measures we use to provide or protect the Service, including access controls, rate limits, or subscription enforcement.
- Scrape, crawl, or use automated means to access or collect data from the Service without our written permission.
- Use the Service to store or transmit unlawful, infringing, or malicious content.
- Infringe the intellectual property rights of others. We will terminate the accounts of repeat infringers in appropriate circumstances.
- Abuse, overload, or disrupt our infrastructure, including excessive automated requests.

Violation may result in suspension or termination of your account under §10.

8. Your data and privacy

- Cloud save backups are **encrypted** — your backup data is encrypted before it leaves your PC, and we cannot read its contents.
- **Backups are a convenience, not a guarantee.** Cloud backup is provided on a best-efforts basis. You are solely responsible for maintaining your own copies of important data, including game saves. We are not liable for any loss of game saves, library data, or other data for any reason, including service interruption, account termination, or technical failure.
- **In the event of data loss.** If your cloud data — including game saves, library data, or account information — is lost, corrupted, or becomes inaccessible for any reason (including service interruption, technical failure, accidental deletion, or account suspension or termination), we will

make reasonable efforts to help you recover it where technically possible. However, we do not guarantee that any data can or will be recovered, we are under no obligation to restore lost data, and data loss does not entitle you to any refund, credit, or compensation. Because your backups are encrypted and unreadable by us, recovery options may be limited. Maintaining your own independent copies of important data remains your responsibility at all times.

- How we collect, use, and protect your information is described in our **Privacy Policy**, which is incorporated into these Terms by reference.
- You retain ownership of your data. You may export or delete your data at any time from your account settings.

9. Intellectual property

GameBox, GameBox Cloud, and all related software, branding, and content are the property of That's Life Media LLC and are protected by intellectual property laws. These Terms grant you a limited, revocable, non-exclusive, non-transferable license to use the Service for personal use only. GameBox does not grant you ownership of, or rights to, any third-party games — it organizes games you already own.

Copyright complaints. If you believe content in the Service infringes your copyright, notify us through Settings → Support in the GameBox app with (a) identification of the copyrighted work, (b) identification of the allegedly infringing material, (c) your contact information, and (d) a statement of good-faith belief and accuracy under penalty of perjury. We will respond to valid notices and terminate repeat infringers as required by law.

10. Suspension and termination

- We may suspend or terminate your account for violation of these Terms, fraud, chargeback abuse, or misuse of the Service, with notice where practical.
- You may delete your account at any time. On termination, your right to use the Service ends immediately; paid Pro access continues to the end of the paid period.
- On account deletion, your cloud data is deleted within 30 days, except where retention is required by law.
- We may also suspend accounts that remain inactive for an extended period, with prior notice by email.

11. Third-party services and content

- **Payments.** Payment processing is provided by Square. We are not responsible for Square's service availability, errors, or policies.

- **Game metadata.** Cover art, descriptions, and other game information may come from third-party providers. We do not guarantee its accuracy or completeness.
- **No affiliation.** GameBox is not affiliated with, endorsed by, or sponsored by any game publisher or launcher platform (including Steam, GOG, Epic Games, or emulator projects). GameBox does not sell, license, or distribute games — it organizes games you already own.
- We are not responsible for the content, availability, or practices of any third-party service, game, or website. Your dealings with third parties are solely between you and them.

12. Service availability and changes

- We do not guarantee any particular level of uptime. The Service may be interrupted for maintenance, upgrades, or reasons beyond our control.
- We may modify, suspend, or discontinue any feature of the Service at our discretion, with reasonable notice where practical. We are not liable for any modification, suspension, or discontinuance.
- New or experimental features may be released as betas and are provided as-is; they may contain bugs and may change or be removed without notice.

13. Disclaimers and limitation of liability

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DATA (INCLUDING BACKUPS) WILL BE PRESERVED WITHOUT LOSS, OR THAT THIRD-PARTY CONTENT OR SERVICES WILL BE ACCURATE OR AVAILABLE.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THAT'S LIFE MEDIA LLC, ITS OWNERS, OFFICERS, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF DATA (INCLUDING GAME SAVES), PROFITS, OR GOODWILL, ARISING FROM YOUR USE OF OR INABILITY TO USE THE SERVICE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

OUR TOTAL AGGREGATE LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATING TO THE SERVICE SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE 12 MONTHS PRECEDING THE CLAIM, OR \$50 IF YOU PAID NOTHING. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU TO THE EXTENT PROHIBITED BY LAW.

14. Indemnification

You agree to indemnify, defend, and hold harmless That's Life Media LLC and its owners, officers, employees, and agents from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable legal fees) arising from: (a) your use or misuse of the Service; (b) your violation of these Terms; (c) your violation of any law or the rights of any third party; or (d) content you store or transmit through the Service. We reserve the right to assume exclusive defense of any matter subject to indemnification, in which case you agree to cooperate with us.

15. Dispute resolution; binding arbitration; class action waiver

Informal resolution first. Before filing any claim, you agree to contact us through Settings → Support in the GameBox app and attempt to resolve the dispute informally for at least 30 days.

Binding arbitration. If informal resolution fails, any dispute arising out of or relating to these Terms or the Service shall be resolved exclusively by binding arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules, held in the State of Ohio. Judgment on the award may be entered in any court of competent jurisdiction. Either party may seek relief in small-claims court for qualifying claims instead of arbitration.

Class action and jury waiver. YOU AND WE EACH WAIVE THE RIGHT TO A JURY TRIAL AND AGREE THAT DISPUTES WILL BE RESOLVED ONLY ON AN INDIVIDUAL BASIS — NOT AS A CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION. The arbitrator may not consolidate claims or preside over any representative proceeding.

Opt-out. You may opt out of this arbitration agreement by emailing us within 30 days of first accepting these Terms, stating that you reject the arbitration provision. Opting out does not affect any other part of these Terms.

16. Changes to these Terms

We may update these Terms from time to time. Material changes will be announced by email or in-app notice at least 14 days before taking effect. Continued use of the Service after the effective date constitutes acceptance. If you do not agree to updated Terms, you must stop using the Service and may cancel your subscription.

17. General provisions

- **Severability.** If any provision of these Terms is found unenforceable, the remaining provisions continue in full effect, and the unenforceable provision will be modified to the minimum extent necessary to make it enforceable.

- **Entire agreement.** These Terms, together with the Privacy Policy, constitute the entire agreement between you and us regarding the Service.
- **Assignment.** You may not assign your rights under these Terms without our consent. We may assign our rights in connection with a merger, acquisition, or sale of assets.
- **No waiver.** Our failure to enforce any provision is not a waiver of our right to do so later.
- **Force majeure.** We are not liable for delays or failures caused by events beyond our reasonable control, including natural disasters, outages, cyberattacks, or government actions.
- **Notices.** We may send notices to you by email or in-app notification. Notices to us may be sent through Settings → Support in the GameBox app.

18. Governing law

These Terms are governed by the laws of the State of Ohio, without regard to conflict-of-law principles. Subject to §15 (binding arbitration), any disputes shall be resolved in the state or federal courts located in Ohio, unless applicable law requires otherwise.

19. Contact

That's Life Media LLC

For support: use Settings → Support in the GameBox app

Web: gameboxnow.com